International Fire Chief Association Volunteer Section &

Riverside Fire & Rescue Presents

Leadership Course for Volunteer & Combination Departments



"Beyond Hoses and Helmets"
Instructors
Chief John Buckman
Chief Greg Render
May 19-20 9am -5pm

Cost \$ 50.00

Strategy and Tactics of Leading a Volunteer or Combination Fire/Rescue Organization

The course is titled "Beyond Hoses and Helmets – Strategy and Tactics of Leading a Volunteer or Combination Fire/Rescue Organization." The United States Fire Administration and the National Emergency Training Center provided technical support in the development of course material and supporting documents. To provide chief officers who manage volunteers within the fire/rescue/delivery system with information, education, services and representation to enhance their professionalism and capabilities. "Beyond Hoses and Helmets" offers instruction in the following areas:

- 1. Problem solving
- 2. Marketing
- 3. Recruitment
- 4. Retention
- 5. Leadership
- 6. Team Building
- 7. Training Development
- 8. Conflict Resolution
- 9. Principles of Negotiation
- 10. Verbal Communication

Register at: fftraining.org

Ouestions: Chief Andrew McAfee, Riverside Fire & Rescue, 253-922-5644, amcafee@riversidefire.us